Data confidentiality and our responsible AI approach

Privacy and Security · https://ebriefready.legalready.ai/knowledge/data-confidentiality-and-our-responsible-ai-approach/

Using an LLM to read confidential documents on eBrief Ready does not compromise their confidentiality. As set out in our Responsible Use of AI Policy, all AI features operate within strict technical and contractual safeguards designed to preserve privacy and legal privilege.

Documents uploaded to the platform remain securely hosted on AWS servers located in Australia. Some AI-related tasks may be processed on Google servers outside Australia. Where this occurs, these are subject to robust safeguards including encryption in transit and at rest, strict access controls, and region-aware data processing preferences. Further information on Google Cloud’s security, privacy, and data governance standards is available in here.

We do not use customer data to train generative AI models, and we do not permit third parties to use our customers’ data for that purpose.