Why do the shared matter folders appear empty?

Document Organisation · https://ebriefready.legalready.ai/knowledge/a-solicitor-has-shared-a-matter-with-me-i-can-see-there-are-a-number-of-documents-but-nothing-shows-when-i-click-the-documents-tab-all-the-folders-are-empty/

eBrief Ready matter has been shared to you but the folders appear to be empty. This can be because the person sharing the matter with you has only given “upload permission only”.

To see full information of the matter, you can request from the sender to update your role and provide “full permission” to the matter.